



Olympic Road Cycling in Surrey

Residents' newsletter

June 2012

Welcome to the latest newsletter for Surrey residents living on the Olympic Road Cycling Time Trial and Road Race routes. With just over a month to go until the start of the Games, we're getting in touch to ensure that you're up to date with the latest information about the Olympic Road Cycling events that will pass through Surrey.

As well as the Olympic Torch Relay, which passes through Surrey on a number of dates in July, Surrey is set to host two Olympic events. The first is the Road Cycling Road Race, with the men's event on Saturday 28 and the women's on Sunday 29 July.

The men's and women's Olympic Road Cycling Time Trial races will also weave their way through Elmbridge on Wednesday 1 August 2012. All of these events will offer a great opportunity for local people to experience real highlights of London 2012 on their own doorsteps.

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Why have we sent you this newsletter?

As you live within 100 metres of a race route, we want to make sure that you are well informed about the London 2012 events taking place in Surrey.

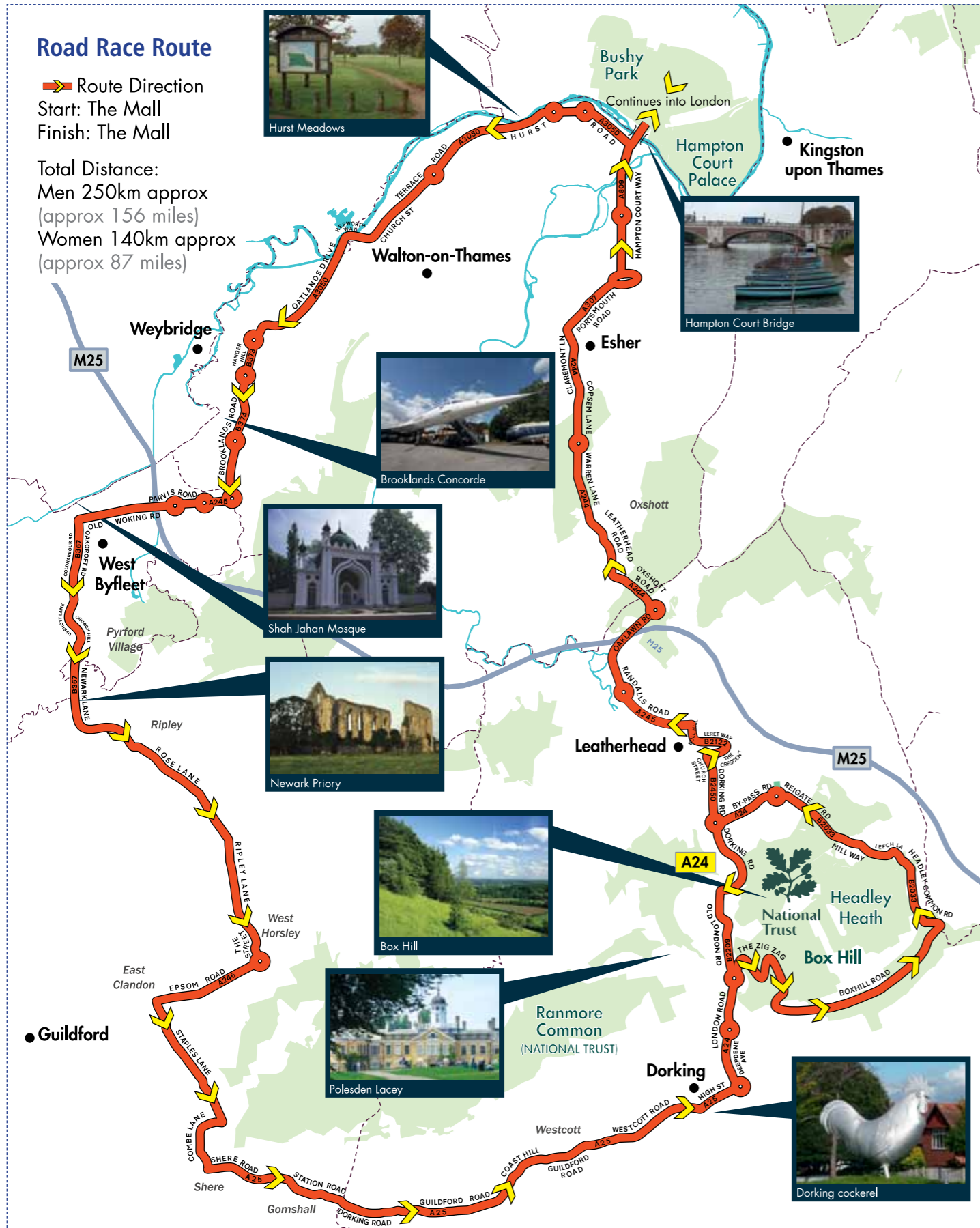
Dates for your diary

- Tuesday 10 July - Olympic Torch Relay in Egham
- Tuesday 17 July - Olympic Torch Relay in Felbridge
- Friday 20 July - Olympic Torch Relay in Godstone, Bletchingley, Redhill, Reigate, Dorking, Westcott, Shere, Godalming and finishing with an evening celebration event at Stoke Park in Guildford
- Friday 27 July - Olympic Torch in the Hampton Court area
- Saturday 28 July - men's Olympic Road Cycling Road Race
- Sunday 29 July - women's Olympic Road Cycling Road Race
- Tuesday 31 July - Olympic Road Cycling Time Trial rehearsal
- Wednesday 1 August - men's and women's Olympic Road Cycling Time Trial

Road Race Route

Route Direction
Start: The Mall
Finish: The Mall

Total Distance:
Men 250km approx
(approx 156 miles)
Women 140km approx
(approx 87 miles)



Olympic Road Cycling Road Race – 28 and 29 July

The Road Race will see 60 teams from across the world battling it out along the streets of Surrey. The 145 male cyclists will cover approximately 250km and the 67 women cyclists 140km.

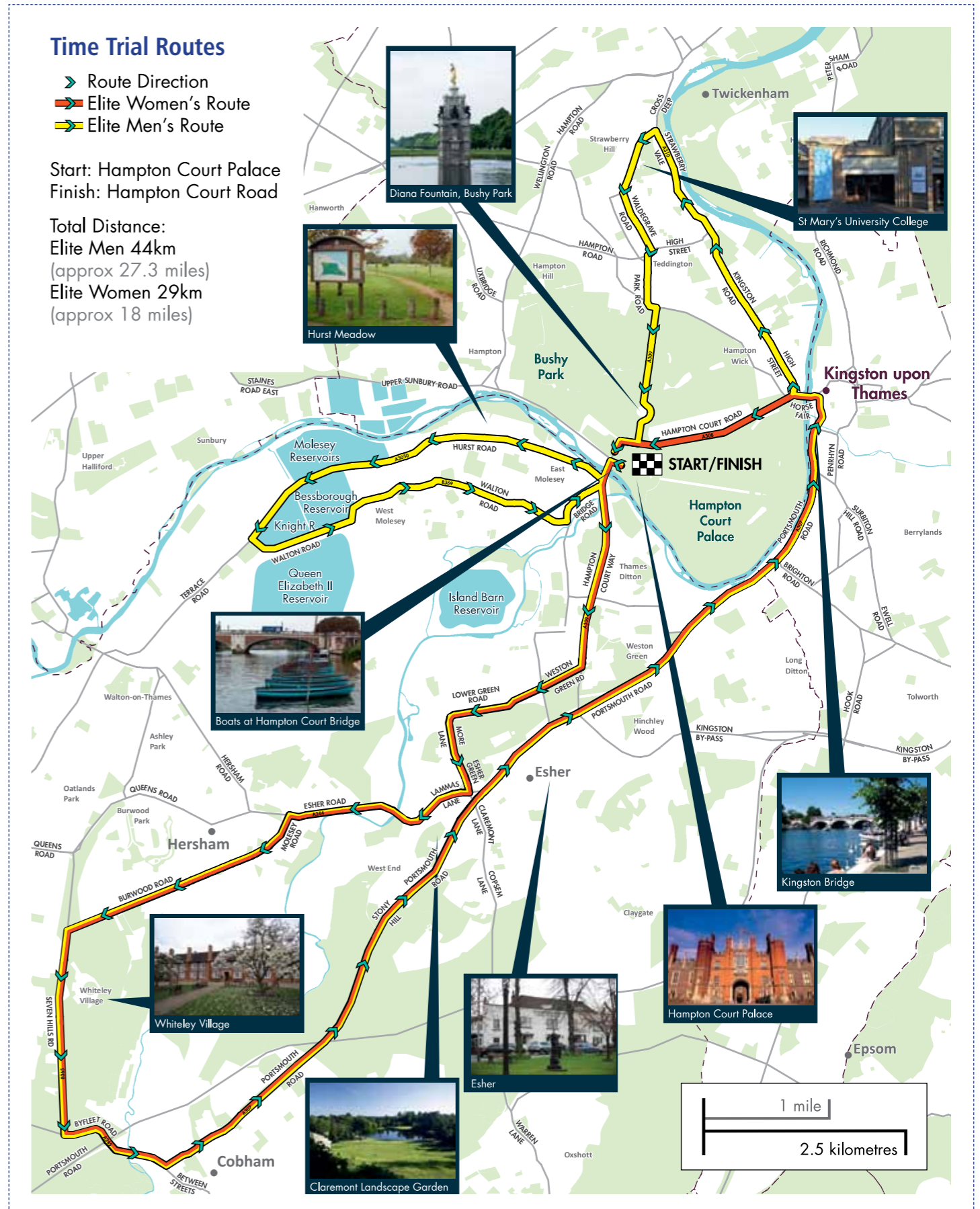
The course starts at The Mall in London, heads south west and crosses Hampton Court Bridge to weave through Walton-on-Thames, Weybridge, West Byfleet and Dorking. The cyclists then tackle the Box Hill loop – men have nine laps to complete and the women two – before heading through Leatherhead, Oxshott and Esher and over Hampton Court Bridge on their way to The Mall to race for the finishing line.

Time Trial Routes

Route Direction
Elite Women's Route
Elite Men's Route

Start: Hampton Court Palace
Finish: Hampton Court Road

Total Distance:
Elite Men 44km
(approx 27.3 miles)
Elite Women 29km
(approx 18 miles)



Olympic Road Cycling Time Trial – 1 August

The Time Trial is a race against the clock over a distance of 44km for the 40 male cyclists and 29km for the 25 women cyclists.

The race starts at Hampton Court Palace before heading

south over Hampton Court Bridge and into Elmbridge. The women's route will continue south through Esher, Hershams and Cobham before making its way back to Hampton Court through Kingston. The men's race will turn right at Hurst Road to loop through East and West Molesey before rejoining the women's route just south of Hampton Court and heading north for an additional loop through Kingston and Richmond.

Road closures

While the Olympic events are exciting and will bring a welcome boost to Surrey's economy, some disruption is unavoidable. A huge amount of preparation is needed to make sure that the cycling routes are safe and secure. Extensive road closures and parking restrictions will be in place around the routes from the early hours of the morning until early evening on event days, so please plan your travel in advance and try to avoid driving in the area on those days.

In the hours before the events, road features like traffic islands will be removed, many miles of barriers will be installed, extensive security checks will take place and race marshals, camera crews, police officers and thousands of stewards will need to take their positions. Cars parked on the race route will be removed from midnight on event days. See page 6 for more details.

For the duration of the events, the routes will form the 'Field of Play' and will be the responsibility of the London Organising Committee of the Olympic and Paralympic Games (LOCOG). To meet their requirements, the following closures will take place:

Road Race

- On Saturday 28 July, the section of the route from Ember Court roundabout near Hampton Court anti-clockwise round to Givons Grove roundabout just after the Box Hill loop will close from 4am; the section after Givons Grove roundabout through Leatherhead and Esher back up to Ember Court roundabout will close from 6am.
- On Sunday 29 July, all sections of the Road Race route will close from 6am.
- The exit slip roads from both carriageways of the A3 to the A244 at Esher Common junction will also be closed from 6am on Saturday 28 and Sunday 29 July.
- The Zig Zag Road and Box Hill Road within the National Trust property on Box Hill will be closed from 10am on 25 to 30 July.
- There will be severely reduced capacity at the main Box Hill Visitor Centre car park between 18 June and 5 August. The members and disabled car parks and other facilities will be open as normal, except from 25-30 July.

Time Trial

- On Tuesday 31 July, a rehearsal for the Time Trial will involve rolling road closures between 10am - 12pm on the entire route. Parking will be suspended on the route.
- On Wednesday 1 August, initial closures will be in place from 5.30am, but some local access will be allowed until 8.45am to help people get to work.
- Hampton Court Road (north of the roundabout to the entrance of Bushy Park) will be closed from 10pm on 31 July to 5.30am on the 2 August to allow venue build and dismantling of the finish area to take place.
- The southbound A3 exit slip at Painshill will be closed from 8.30am on Wednesday 1 August. Drivers travelling northbound who exit the A3 at Painshill will be only be able to turn left to Byfleet and Woking; it will not be possible to access Cobham until the race is finished and adjacent roads are re-opened.

Torch Relay

- Rolling road closures will be enforced by motorcycle police while the procession passes. Please contact your district or borough council for more details.
- Please note that while the Torch Relay is in progress, the roads will remain open in the opposite direction.

There are no planned closures on the M25 for the duration of each event.

Please note that closed roads will be inaccessible to all traffic except pedestrians, who will be able to walk alongside the route during closures. It may be possible to cycle on parts of the route on event days but you may be asked to dismount by stewards if it is deemed unsafe. The roads will be busy with maintenance and race official's vehicles while work is taking place to prepare for the race or to return the roads to normal use.

If you're a cycling enthusiast, you may want to cycle the Road Race route, but we ask you not to do so on event days.

Road re-opening

After the events pass through Surrey, roads will remain closed for some time to ensure they are safe, secure and ready for public use. The roads must be handed back to Surrey County Council control by LOCOG's event safety team, which will only happen once they are happy that reopening the roads will not potentially cause harm to spectators.

Surrey County Council will be handed back control of the roads and will re-open them once barriers have been removed, road signs reinstated, roads cleaned, crowds dispersed, security checks completed and marshals and stewards stood down. We ask you to remain patient while this work is taking place.

We expect roads to be open by early evening on each event day, but some decisions will need to be made on the day. Factors like size of crowds, security needs and potential delays to the events will all play a part in determining reopening times. Details specific to each event are as follows:

Road Race

Re-opening sections of the route will be dependent on what is happening at other places around the route, especially areas where crowds of spectators are watching the race. Key roads will be opened as quickly as possible to get traffic moving.

Time Trial

There will be a phased re-opening of the event route in order to get traffic moving as quickly as possible. There are likely to be crowd hotspots in areas like Esher, Cobham, East and West Molesey and Hampton Court Bridge and reopening times will be affected by the numbers of people in those places and how quickly they disperse.

Emergency and local access crossing points

Emergency crossing points will be in place at intervals around the Road Race route to ensure that the emergency services can deal with any situation quickly and safely. These points, which will be controlled by stewards, are intended for emergency use and are not designed to be used as thoroughways for everyday traffic, so please do not plan to use them if you have to drive on event days. Although cyclists can also use the crossing points when instructed by a marshal, bicycles must be wheeled across. Pedestrian crossing points will be in place around the Time Trial route.

Getting about during road closures

- Avoid driving in the area on event days if you can.
- Plan your travel in advance and use trains, cycle or walk where possible.
- Familiarise yourself with the event routes.
- You will be able to walk alongside event routes even while closures are in effect.
- If you need to make a car journey, be prepared for delays and allow extra time.
- If you must travel, Transport Direct's door to door journey planner will help you plan a route around road closures. See www.gosurrey.info/journeyplanner for more details.
- Please be patient - we will work as quickly as possible to re-open roads.



Parking

To ensure there is plenty of space for the athletes and support vehicles to pass through, parking will be suspended on the race routes and emergency crossing points from midnight on event days for 24 hours. In the weeks prior to the events, temporary road signs will be put up and leaflet drops will take place on affected roads to let residents know exactly when and where the restrictions will apply.

If you normally park your vehicle on a road on a race route, we recommend that you move it to a road not affected by the race the night before. Removed vehicles will be towed to another street; to claim your car you will need to call Surrey Police on **101** or textphone on **08000 101**. There will not be a charge to recover towed vehicles.

Trains and buses

Road closures and the influx of large numbers of spectators to Surrey will mean that some bus services will be severely disrupted on each event day. As well as Surrey services, London buses that cross into Surrey will also be affected. Our advice is to plan ahead and allow more time for your journey than usual.

Some services will still run but will be altered – for example, various routes will be terminated at the last point at which they can turn around – and some will be cancelled altogether. Changes to services will be in place all day on event days.

Extra services, more carriages and more staff will be provided on Surrey's trains. Bikes will not be allowed on trains between Victoria, Waterloo, Epsom, Dorking and Horsham on both days of the Road Race. More information about both trains and buses can be found at www.surreycc.gov.uk/buses.

Barriers

Barriers will be used in some areas to create the 'Field of Play' for the Road Cycling events and are required to mark out the routes and maintain safety. During the weeks before and after the events, LOCOG and their contractors will install, move and collect barriers throughout Surrey. Most barriers will start to be distributed around the county from mid July and stored safely near the roadside to be put into place on the event routes on the morning of each event. Others will be installed straight from the back of their delivery lorries on event days. They will also be moved around the county from the Road Race route to the Time Trial route on 30-31 July.

What you can expect to see in the run up to the events

- **Late June** – adverts informing residents about the Olympic events will appear across Surrey on billboards, buses and radio and in train stations and newspapers.
- **Late June** – the race routes will start to be dressed with decorations.
- **Late June/early July** – flyers will be distributed onto cars parked on roads where parking restrictions will be put in place.
- **Mid July** – the distribution of barriers around the race routes will take place. The barriers will be left safely stacked until their use on event days.

Welcome the Olympic Flame

The Olympic Torch Relay will pass through towns and villages in Surrey on a number of occasions in July, and on Friday 20 July it will journey through a host of local towns including Redhill, Dorking, Godalming and Guildford.

This fun-packed day will finish with a ticketed celebration event at Stoke Park in Guildford. The event is now sold out, but if you have tickets please visit www.guildford.gov.uk/london2012 for advice on planning your journey.

Play your part in the Games

The Games are a once in a lifetime occasion. Why not rally your friends and neighbours and celebrate them by becoming a Local Leader? You could:

- **Garden for the Games:** Get your neighbours to grow window boxes in red, white and blue. Or go for gold, and plant the Olympic Rings.
- **Opening night in: 27 July.** Send out the invites, put up the bunting, turn on the telly and hold your breath...
- **Super Saturday: 4 August** will see 25 gold medals being won. Get everyone round the barbecue and cheer on your team.
- **Last day of the Olympic Games: 12 August.** Get together for the Closing Ceremony. Light the fireworks and say you were part of it.

Does that sound right up your street? Sign up at www.london2012.com/localleaders.

Watching the races

Both the Road Race and Time Trial are predominantly free for spectators to watch in Surrey. The exception is a 2.5km stretch of road on the Zig-Zag Road incline and Donkey Green on Box Hill where up to 15,000 ticketed spectators will watch the Road Race. The rest of the Box Hill loop is free for spectators to view, but the area is likely to be very popular as the competitors pass by more than once, so we recommend either planning ahead if you want to get a good spot or considering watching the race from another site. Please note that it's a reasonably long walk from the nearest train stations to Box Hill, so allow plenty of time to get there.

Special events with big screens are being organised at several 'Live Sites' around the routes; details of these events will be provided on www.gosurrey.info. Some areas of the county will be very busy, with Box Hill and the Live Sites especially likely to be popular, so make sure you arrive early or use one of the local campsites to avoid disappointment. Alternatively, if an event passes close by, why not watch it from your doorstep or a nearby road?

The Olympic Route Network

The A30 Egham Bypass will form part of the Olympic Route Network (ORN), which will be used by the Games Family, which includes athletes, officials and the media, to travel safely and efficiently during Games-time. The A30 Egham Bypass will be used to get Olympic rowers to Eton Dorney, where their events will take place. The ORN lane will be clearly marked and enforced by Surrey Police if ignored.

Most of the London section of the ORN will be open to all road users but kept clear of obstructions and non-emergency roadworks. Parking and stopping may be restricted and there could be some changes to permitted turns at junctions. Visit www.gosurrey.info/orn or call **0300 200 1018** to help plan your journeys.

If you are planning to visit or do business in London during the Games, Transport for London are giving the following advice for road users:

- From mid-July, motorists should avoid central London, especially around the ORN and Games venues.
- Motorists should also avoid the areas around road event courses on competition days. As well as the Road Cycling races on 28 and 29 July and 1 August, there are also road events on five other days during the Games. Every day of the Games is different, so if you must drive, plan ahead and allow more time.
- Go to www.getaheadofthegames.com to find out how you can avoid the road hotspots during the Games.

Approximate race times

Men's Road Race, Saturday 28 July

Location	Km	Time
The Mall - START	0	10:00
Hampton Court Palace	24	10:35
Walton-on-Thames	31	10:45
Ripley Village	45	11:05
Gomshall	60	11:25
Westcott	66	11:30
Dorking	68	11:35
Box Hill - circuit entrance	72	11:40
Box Hill - circuit exit	210	14:50
Esher	220	15:05
Hampton Court Palace	226	15:10
Kingston Upon Thames	229	15:15
Richmond Park	231	15:20
Putney Bridge	242	15:30
Fulham	246	15:35
The Mall - FINISH	250	15:40

Women's Road Race, Sunday 29 July

Location	Km	Time
The Mall - START	0	12:00
Hampton Court Palace	24	12:40
Walton-on-Thames	31	12:50
Ripley Village	45	13:15
Gomshall	60	13:40
Westcott	66	13:50
Dorking	68	13:55
Box Hill - circuit entrance	72	14:00
Box Hill - circuit exit	100	14:50
Esher	110	15:00
Hampton Court Palace	117	15:10
Kingston Upon Thames	120	15:15
Richmond Park	122	15:20
Putney Bridge	132	15:35
Fulham	136	15:40
The Mall - FINISH	140	15:45

Women's Time Trial, Wednesday 1 August

12.30pm – 1.45pm.

Men's Time Trial, Wednesday 1 August

2.15pm – 4.05pm.

Frequently asked questions

Q. What access will there be for people living and working near the roads that are closed?

A. There will be barriers closing roads along the routes of the Olympic Road Cycling races, and stewards will be in place to redirect people on event days. Pedestrians can use pavements while road closures are in place. There will be clearly designated pedestrian crossing points at regular intervals along the route.

We've been working hard for more than a year with everyone from local councils and emergency services to faith groups, care providers and even wedding organisers to ensure Surrey is prepared and any disruption is kept to a minimum. Plans are in place to ensure that people with health and care needs will have access to the support they need on event days. Our advice is to plan ahead and avoid travelling through Surrey on event days except in emergencies.

Q. Why do road closures need to start and finish so long before and after the race?

A. Roads can only reopen once it is safe and secure to do so. The Games, which will involve the largest peacetime security operation the UK has ever seen, will draw very large crowds. A huge amount of preparation will be required to make sure that the roads are safe both before and after the event.

Q. Why aren't precise road reopening times being announced now?

A. Managing the closure of our county's roads is a major task and given the huge amount of work that will go into running the Olympic events, it's impossible to announce exact reopening times. Factors like size of crowds, security needs and potential delays to the events will all play a part. Please see page 5 for more details.

Q. Why is this different to other road cycling events like the London to Brighton Bike Ride?

A. The Olympic events taking place in Surrey are once in a lifetime occasions likely to attract large crowds; in fact the events will be among the most newsworthy activities in the world on those days. Crowd safety is our priority and these events demand very high levels of security, which takes time to implement. The races, live on TV to a vast global audience, are on a different scale to anything the county has hosted before. For example, London to Brighton attracts small crowds, only requires rolling road closures, does not require extensive security and is not televised.

Q. Who will deal with any litter left behind?

A. We're working in partnership with local district and borough councils, who will ensure that litter and other items are cleared after the races have passed through. We're encouraging residents to recycle as much as possible by either taking waste home or using appropriate bins. Please see www.gosurrey.info/environment.

Q. How will the emergency services access closed roads?

A. The safety of residents and visitors will be dealt with as a priority. Significant planning has been taking place to ensure emergency vehicles are in the most appropriate locations to allow any situation to be dealt with quickly and safely.

Q. What arrangements have been made to ensure the security of homes and businesses, when so many people are coming to the area?

A. Security measures will be in place to protect the public and businesses. Surrey Police will provide more officers during the Games by reducing annual leave, reducing the number of officers released for other duties and calling on voluntary officers. The Games are not expected to cause an increase in crime, but you can help prevent becoming a victim of crime by taking simple crime prevention measures and reporting any suspicious activity to the police. For more information visit www.surrey.police.uk or call 101.

Q. What precautions should I take to stay safe and secure while watching the events?

A. When the events are over do not attempt to dash away or remove barriers. Please be patient and enjoy your day. If you decide to take items such as iPods or digital cameras with you to events, ensure they are not on open display.

Q. Is there any advice about getting medical treatment or advice during the Olympics?

A. Yes, if you are ill or injured during the London 2012 Games, choosing the right service will mean that you will get the quickest and most accessible treatment. Many illnesses and injuries can be treated at home without the need to see a doctor or a nurse. To find a health service or for information about a minor illness or injury and how to treat it visit www.nhs.uk/2012. Call 999 immediately in an emergency, which will be dealt with in the usual way.

Q. Is there any health advice for people watching the Olympic events?

A. The advice from the NHS is simple:

- Enjoy the sunshine safely – use sunscreen minimum SPF 15 and a hat
- Eat well – enjoy some healthy snacks
- Stay hydrated – take a bottle of water with you
- Carry your medication with you if you might need it while away from home.

Q. What crowd management plans are in place?

A. Stewards will be in place at regular intervals around the route to manage crowds and restrict access to areas if they become overcrowded. A robust strategy for managing the influx of spectators is in place, with facilities provided around the route to ensure their impact on the local community is carefully managed. Toilets will be provided at a number of locations around the race routes for use by spectators. Surrey Ambassadors, volunteers with local expertise, will be on hand to provide spectators with advice.

Q. What can I do to reduce the risk of wildfires in such dry weather?

A. Follow these simple tips to avoid injuries or damage to property from fire:

- Extinguish cigarettes properly and don't throw cigarette ends on the ground – take your litter home. Likewise take glass and bottles home for recycling – sunlight shining through glass can start fires.
- Only use barbecues in suitably safe areas and never leave them unattended.
- If you see a fire, report it to the fire and rescue service immediately.
- Don't attempt to tackle fires that can't be put out with a bucket of water.

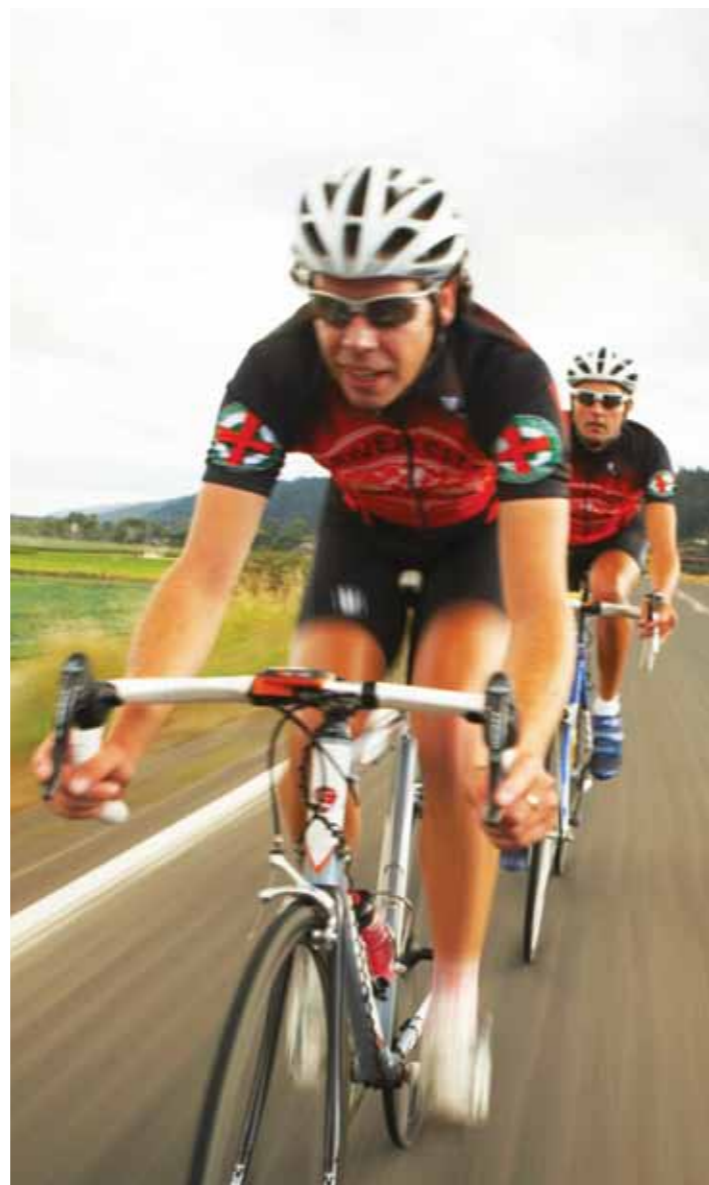
Q. Where can I go for advice about fraud and scams relating to the Olympic events?

A. It is inevitable that fraudsters will try to exploit the Games. Surrey Trading Standards are aware of fake prize draw letters that claim recipients have won cash and just need to send a processing fee to release the funds. Ticket touts may also try to sell non-existent or fake tickets on the internet. If you have been scammed or want to report something, contact Trading Standards via **08454 04 05 06**.

Inspired to ride

Surrey's busy towns and beautiful rural landscapes make it an exciting county for a bike ride, and with the Olympic Road Cycling races on your doorstep you may want to have a go yourself. There are many different routes throughout Surrey, but one of the most popular is the Surrey Cycleway, which gives you a chance to explore some of the most beautiful parts of our county. Suitable for both beginners and experienced riders, you can request a map for this route and others across the county by visiting www.surreycc.gov.uk/cycling.

Alternatively, if you'd like a helping hand to get back in the saddle, you can get involved with Sky Ride Local. Led by British Cycling Ride Leaders, these guided rides are free and will be taking place at locations across the county from August 2012 to encourage new or inexperienced cyclists of all ages to get on their bike and have fun! There are five different levels starting with 3-5 mile easy rides on traffic-free paths. See www.goskyride.com/surrey for more details.



Cycling safely

Whether you are a new or experienced cyclist we encourage you to cycle responsibly, paying attention to traffic, pedestrians, riders on horseback and other cyclists. It is strongly advised that you wear a helmet, have lights and reflectors fitted on your bike, use your bell and know the Highway Code. Visit www.drivesmartsurrey.org.uk for more information and cycling tips.

Getting involved with local sport

If London 2012 has inspired you to get sporty, why not check out these options?

- Sportivate provides opportunities for teenagers and young adults aged 14-25 to receive 6-8 weeks of coaching in a sport of their choice, guiding them into regular participation. Coaching in exciting sports like wakeboarding, fencing and kayaking is already taking place; details can be found at www.activesurrey.com/sportivated.
- Sport Makers is all about informal, social sport, adapted to fit everyday lifestyles. Designed to create a sporting legacy post-London 2012, Sport Makers will motivate friends and family to get involved and organise or volunteer events. Every Sport Maker receives training and free Adidas kit. See www.sportmakers.co.uk.
- Want to try windsurfing, judo or kickboxing? These are just a few of the exciting sports on offer this summer for free! Hundreds of sports clubs across Surrey are opening their doors for anyone to have a go for free. To take advantage of this amazing offer, go to www.activesurrey.com/activity-finder.






Contact us

Go to: www.gosurrey.info

Call: **0300 200 1018**

or email: Olympic.cycling@surreycc.gov.uk

 **Go Surrey**

 **@gosurreylive**

Use hashtag **#roadcycling** for real time race updates on Twitter.

Do you have an iPhone or iPad? Why not download our free app, 'Surrey Road Cycling', from the App Store, available from late June.

Post a query to:

**2012 Team, Room 340,
County Hall, Penrhyn Road,
Kingston upon Thames
KT1 2DN**

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